



PAUSE AND PLAY

3900 COLLINS AVENUE, MIAMI BEACH, FL 33140
877.8.CIRCA39 | SALES@CIRCA39.COM
WWW.CIRCA39.COM

Room rates at Circa39 Hotel may change several times a day, along with changes in room supply or demand. However, we guarantee that you will always obtain the best possible rates by booking directly on our website. If you find a rate on another website lower than the best available rate on our website, for the same room type and dates, rate payment requirements and restrictions, we will not only match the lower rate you have found, but will also reward you for bringing it to our attention with a free upgrade! This request can be handled after you have booked your reservation via the "Room Only" link on our website in the reservation section. You must contact us within 12 hours of booking your room by completing the required information in the Best Available Rate Guarantee Claim Form found at the bottom of this page.

Following is the claim form to obtain our Best Available Rate Guarantee. Upon completing, please fax it to our reservations department at 305.908. 3366.

Upon its verification of your claim, Circa39 Hotel will adjust your rate for the nights for which the lower rate was found, plus give you a FREE upgrade to the next available room type.

Best Available Rate Guarantee Form\*

Form with fields: First Name, Last Name, Email, Telephone Number, Confirmation Number, Arrival Date, Departure Date, Number of Guests, Confirmed Rate at Circa39 Hotel

Lower Rate You Have Found for the Same Room Type and Date

Form with fields: Website where you found the lower rates (exact URL address), Rate Offered, Dates for which a lower date applies, Any special terms regarding payment terms (e.g. full prepayment required), Any restrictions(e.g. full prepayment required)

Signed: \_\_\_\_\_ Print Name: \_\_\_\_\_
Date: \_\_\_\_\_



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#### **\*Terms and Conditions**

The reservation must be made on [www.circa39.com](http://www.circa39.com) in order to qualify. Rooms on the other website must be **publicly available and bookable** on the Internet at the time of verification.

The rates are not valid if they are only published in the text. Rate must be available to the general public and does not apply to:

- Negotiated corporate, media, group and net rates
- Opaque rates booked on an auction site where the consumer does not know the hotel being booked until confirmation. Examples of these types of sites are (but not limited to) Priceline and Hotwire.com.
- Package websites or wholesale websites where room rate are packaged with other travel components, such as air or rental cars
- Hotel package rates that include additional amenities such as meals, parking, etc.
- Discount rates that are offered to select groups of individuals such as Senior Citizen rates and Government rates

The comparison rate on an alternate site must be found within 12 hours of booking or at the same time of booking. Each night will be considered individually when evaluating the comparison rate.

The matching rate will be taken from the lower rate found and verified on the other site. The lower rate must be bookable.

The guarantee does not apply to taxes, gratuities, guest incidental charges, food and beverage charges, resort fees or any other fees you may incur during your stay.

To avoid potential abuse and to enable us to honor our price-match guarantee, the acceptance of all requests is ultimately at the discretion of Circa39 Hotel, who will at all times act reasonably and in good faith.